

Bridging the Gap: Patient-Centered Healthcare with PFPSF

The Patients for Patient Safety Foundation (PFPSF) is leading an initiative to promote patient safety and patient-centered care. This initiative aims to bridge the gap in healthcare, reduce medical errors, and create a safer, more patientcentered healthcare environment, ultimately improving clinical outcomes and satisfaction for all stakeholders.

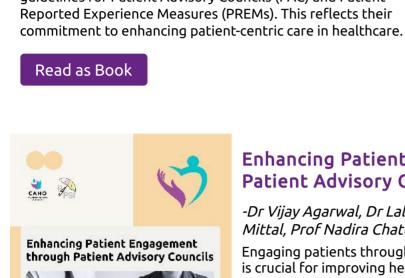
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COLLECTED WORK FROM GLOBAL

HEALTHCARE LEADERS

- Mr Som Mittal, Prof Nadira Chaturvedi

World Patient Safety Day 2023 report: CAHO



CAHO and P4PSI's celebration of World Patient Safety Day 2023 World Patient Safety Day 2023 report: CAHO Celebrations was a significant movement in promoting patient engagement and Initiatives and safety. They conducted webinars, competitions, and launched

guidelines for Patient Advisory Councils (PAC) and Patient

Patient Advisory Councils

Enhancing Patient Engagement through

Mittal, Prof Nadira Chaturvedi, Mr Ashok K Reddy

feedback, and collaboration between patients and

-Dr Vijay Agarwal, Dr Lallu Joseph ,Ms Gracy Mathai, Mr Som

Why do we need Patient-Reported

ALL BUILDING

Experience Measures (PREMs)?

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Mr Michael Giuliano

ting, The Australian Council of care Standards International

Healthcare Services

Prof Roy K Philip

Safety for the Newborn:

Price to pay and gain

Dr Jones Prasanth

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Mr Suresh Lulla

Dr Ananya Singh

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God Lost His Reputation

Experiential Learning from Multiple

Quality and Patient

Deep Vein Thrombosis

Safety - Neuro Battle against

Do you hear, what I hear? Alarm Fatigue in

Medical Settings: A Growing Concern

Challenges in sustaining safety standards in high-performing

MUNICIPALITY TO

Engaging patients through Patient Advisory Councils (PACs)

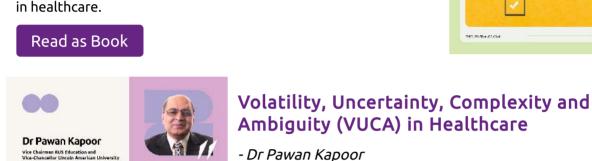
is crucial for improving healthcare. PACs provide a platform for patients to share experiences, fostering trust, valuable

Why do we need Patient-Reported Experience Measures (PREMs)? - Dr Vijay Agarwal, Dr Lallu Joseph , Dr Malathi A, Dr Rahul Deshmukh, Dr Neesha Ajit Nair

Patient-reported experience measures (PREMs) are crucial for

implementation of patient safety policies. They provide direct feedback from patients, helping identify areas for improvement, assess the effectiveness of corrective actions, and enhance communication with patients and families. PREMs offer valuable insights and contribute to proactive quality improvement efforts

evaluating patient-centered care and ensuring the



making patient safety initiatives more inclusive and supports patient councils' formation. Read as Book

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The article discusses sustaining safety standards in healthcare. It

standardization, data management, and leadership, highlighting challenges and solutions to ensure patient safety and quality

touches on patient involvement, staff engagement,

- Mr Michael Giuliano

care.

Dr Deepak V

Dr Atul Mohan

NABH: Creating a

Culture of Safety in India

Kochhar

Read as Book

Safety for the Newborn: Price to pay and gain - Prof Roy K Philip The article relates to patient involvement in patient safety. It discusses neonatal mortality, emphasizing evidence-based care,

cost-effective practices, and technology. It underscores patient

NABH: Creating a Culture of Safety in India

The article discusses NABH and QCI's efforts in healthcare quality and safety, emphasizing patient- centric approaches

and equitable access. Patient safety and involvement are

- Dr Atul Mohan Kochhar

central themes.

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Thrombosis (DVT) and emphasizes the importance of timely treatment and prophylaxis to prevent fatal complications. The article also touches upon challenges in insurance coverage, which indirectly impact patient involvement and access to appropriate

care for preventing DVT- related complications.

God Lost His Reputation

- Mr Suresh Lulla

overall quality of care.

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Population

- Dr Ananya Singh

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- Dr Prabhu Vinayagam

Read as Book

Dr Jaicob Vargese

Dr Shweta Prabhakar

measures

FMEA: Mitigating Hazard Risk

Assessment and Effective implementation of mitigating

Read as Book

Rapid Response team

Dr Carsten Engel Chief Executive Officer, The International Society for Quality in HealthCare

Experiential Learning from

Multiple Accreditation Systems

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Dr Malathi Arshanapalai

- Mr Sunil Kumar CN Mr Sunil Kumar CN Senior Vice President, Lead Key Transformation, projects and Head-ESG, Narayana Health Reimagining Patient Experience improvement. Read as Book

Establishing a Correlation between prescription analysis and medication

The article discusses the Cost of Poor Quality (COPQ) in different

problem-solving contribute to enhancing patient safety and the

industries, highlighting its relevance to patient safety in

healthcare. Quality focus, waste reduction, and proactive

adherence using the General Medication Adherence Scale (GMAS) in the Indian Establishing a Correlation between prescription analysis and medication adherence using the General Medication Adherence Scale (GMAS) in the Indian Population While the primary focus is on the correlation between prescription analysis and medication adherence, patient adherence to prescribed medications is a form of patient involvement in their own safety and care. Adherence to prescribed treatments is a crucial aspect of patient safety.

Transforming safety culture in Healthcare

The article discusses prioritizing patient safety in healthcare by emphasizing team building, risk management, and patient

> Dr Prabhu Vinayagam

Tech Optimization: Making Quality and Patient safety

integral to clinical processes

denotes oncome 1 re

Role of Simulation in Patient Safety

Read as Book Redefining quality indicators of the Oncology Center toward more patient-centered care by adopting the British Columbia Health Quality **Matrix** - Mr Gopinath Mamballikalam

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Topics and Authors Bridging the Gap: Patient-Centered Healthcare with PFPSF Celebrations and Initiatives - Dr Vijay Agarwal, Dr Lallu Joseph

healthcare providers. CAHO and PFPSF promote patient engagement and offer support through education. resources, and collaboration, emphasizing the role of PACs in enhancing patient safety and care quality. "Engaging patients." for patient safety." Read as Book

The article underscores patient involvement and safety in Volatility, Uncertainty, healthcare, urging providers to adapt, embrace change, and **Complexity and Ambiguity** prioritize patient outcomes. While not explicit, it aligns with (VUCA) in Healthcare Challenges in sustaining safety standards in high-performing Healthcare Services

This article discusses "alarm fatigue," which causes missed Do you hear what I hear? Alarm critical alerts due to healthcare professionals becoming Fatigue in Medical Settings: A desensitized to constant alarms, emphasizing the need to **Growing Concern** address this issue for patient safety improvement.

- Dr Deepak V

safety's role in improving newborn care improvement and reducing mortality rates. Read as Book

Quality and Patient Safety - Neuro Battle against Deep Vein Thrombosis - Dr Jones Prasanth The article discusses the neurosurgical battle against Deep Vein

> This article discusses how multiple accreditation systems in healthcare are shifting towards patient-centric approaches, emphasizing patient feedback and participation. The article highlights the significance of patient perspectives in driving excellence through accreditation, which ultimately contributes to patient safety and quality healthcare services.

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Accreditation Systems

- Dr Malathi Arshanapalai

Reimagining Patient Experience The article highlights patient engagement's role in healthcare, including communication, technology, and data analytics, which are related to patient safety through informed decisions, accurate information, and continuous

Transforming safety culture involvement, highlighting the importance of a safety culture. in Healthcare Read as Book per memorial cost

Tech Optimization: Making Quality and

Patient safety integral to clinical processes

The article explores how technology integration in healthcare

diverse boardrooms, evidence-based tech, and a supportive

culture for effective healthcare transformation.

improves quality, patient safety, and involvement. It emphasizes

- Dr Carsten Engel

Rapid Response team

The article focuses on Rapid Response Teams (RRTs) for patient safety, discussing their activation criteria, benefits,

and challenges. It also highlights quality improvement and training programs' roles in healthcare enhancement.

- Dr Jaicob Vargese

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- Dr Rakshay Shetty The article explores the significance of simulation in healthcare, emphasizing its role in improving patient safety by allowing healthcare professionals to practice and refine their skills in a controlled environment. It discusses the shift from a reactive approach to a proactive culture of safety and the potential of simulation to create interdisciplinary collaboration, communication skills, and better patient outcomes. Read as Book

measures

- Dr Shweta Prabhakar

WINDSHIE

Safety Mr Norman Deery Vice President, Clinical Effectiveness, APAC - Mr Norman Deery Impact of Technology on Quality and Patient Safety

The article discusses the adoption of patient-centered approaches in oncology centers, focusing on improving quality indicators, cultural sensitivity, and patient experience to ensure safer and more personalized care.

DIALOG

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facilitated the identification and reduction of risks through collaboration and strategic interventions. Mr Gopinath Mamballikalam **Quality Matrix** Impact of Technology on Quality and Patient The articles discuss the impact of technology on patient safety and the quality of healthcare. While the main focus is on how technology, such as Clinical Decision Support and Workflow Integration, can enhance patient care and safety, the articles also highlight the importance of considering patient preferences, needs, and values in the treatment

Dr Rakshay Shetty Head and Fellowship Director, Pediatric Intensive Care Services Role of simulation in patient safety DECEMBER COOK WILLIAM C FMEA: Mitigating Hazard Risk Assessment and Effective implementation of mitigating The article discusses how Fortis Hospital Mohali used FMEA to proactively identify and mitigate risks in its Medical Records Department, resulting in a 95% risk reduction and improved safety culture. The hospital's culture of safety

Redefining quality indicators of the Oncology Center toward more patient-centered care by adopting the British Columbia Health

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